

Frequently Asked Questions

October 2025

Who do we contact with concerns or questions?

When in doubt, send emails to admin@ambletonoa.com. Please always be sure to include photos and locations in your emails for us to best assist you. Any developer/customer care business emailed to the AOA admin inbox will be directed to customercare@qualicocommunities.com.

We also have a document on the **AOA Website** called **Important Contacts**. On this page, you can find a list of who to contact for what purpose. You can find that here:

<https://ambletonoa.com/important-documents-for-residents/>

What is the AOA responsible for?

The AOA communicates important information and community updates with residents, as well as hosts events in the community. In 2025 the Association has taken on a larger number of maintenance requirements, such as pathway snow removal for some pathways in the community, features in the phase 2 storm pond, and the phase 2 park and arbour. Going forward, the AOA will continue to take on more maintenance obligations for areas that are not the responsibility of the City of Calgary such as enhanced landscaping, pathway snow removal, upkeep of the gazebo, and more as phases of the community are turned over to the City for their maintenance.

When will there be public transit in the community?

The AOA does not have a timeline for transit within the community as this is determined by the City of Calgary. Residents are encouraged to contact **311** and request transit in the area. These requests are likelier to be accommodated with higher volumes of calls and emails.

What can be done about the off-leash dogs roaming the community?

Residents must call **311** and report these animals to the City of Calgary. The AOA has communicated that animals must be kept on-leash to all residents within the community.

Who is responsible for road snow removal in Ambleton & Ambleridge?

The roads in Ambleton & Ambleridge are the responsibility of the Developer until they are turned over to the City of Calgary. Please visit the [Important Documents for Residents](#) page on the AOA website for the most up to date maintenance map, showing who is responsible for each area of the community.

If you are unsure of who is responsible for a certain area or have concerns about road conditions, please contact customercare@qualicocommunities.com and include photos where possible.

What maintenance is performed around the Storm Ponds?

The area around the storm pond is meant to be a naturalized area in both Ambleton & Ambleridge. The maintenance levels on the grasses are dependent on the type of grass they are. These grasses are all planned and approved by the City during the planning stages of a community. There will be a 1-meter "Shoulder Cut" on either side of the pathway around the storm pond. Anything between the pathway and pond will be left as a naturalized area. The area on the outskirts on the pathway is a turf which is meant to be mowed 0-3 times per season as per City of Calgary maintenance guidelines.





Ambleton & Ambleridge
OWNERS ASSOCIATION

200, 37 Quarry Park Blvd SE
Calgary, AB T2C 5H9
403-255-5374
admin@ambletonoa.com
www.ambletonoa.com

What can be done about un-kept yards in the community?

The AOA and the developer cannot enforce yard maintenance. We recommend chatting with your neighbours where possible, but if that is not possible, concerns relating to unkept yards can be directed to **311**. Please see the City of Calgary bylaw [here](#).

Why is there water on the streets during and after large rain events?

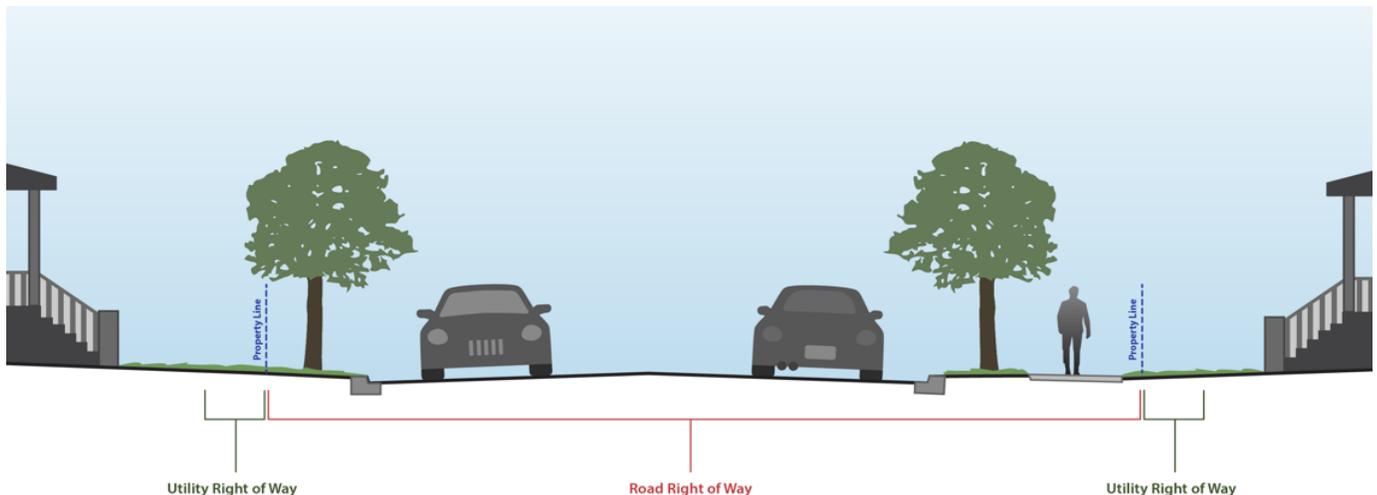
This is like occurring in a **trap low**. A trap low is an engineered low point in the road which is designed to “trap” water and slowly allow it to enter the storm water system. You can find more details about trap lows and storm water systems online here: <https://qualicocommunitiescalgary.com/blog/storm-water/>.

There are a lot of cars parked on the road in the community. Are there any rules for street parking?

All parking concerns should be directed to **311**. The AOA nor the developer are able to enforce or mandate any parking rules. Residents are encouraged to park in garages/on driveways when possible.

What is a boulevard tree? Do I have to have one? Who maintains it?

These trees are planted in accordance with the Community Planting Plan agreed upon prior to development with the municipality. These boulevards and medians are property of your municipality, and all trees growing on the boulevard belong to the municipality. These trees are not optional as it is a City of Calgary requirement. For more information, visit the QCC website here: <https://qualicocommunitiescalgary.com/blog/boulevard-trees/>



What is Turnover & Final Acceptance Certificate (FAC)?

FAC is provided to a Developer from the City of Calgary, when phases within a development are completed and meet the requirements from the City. When these items and/or Phases receive **FAC**, those areas are **turned over** to the City, meaning that the City now takes on the maintenance responsibility of those items. This also allows the AOA to enter into Enhanced Landscape Maintenance (ELM) and Snow and Ice Control (SNIC) agreements with the City, which then makes the AOA responsible for these areas within the Community.



Ambleton & Ambleridge
OWNERS ASSOCIATION

200, 37 Quarry Park Blvd SE
Calgary, AB T2C 5H9
403-253-3311
admin@ambletonoa.com
www.ambletonoa.com



200, 37 Quarry Park Blvd SE
Calgary, AB T2C 5H9
403-255-5374
admin@ambletonoa.com
www.ambletonoa.com

What can be done about the construction materials, trade vehicles, and large garbage bins throughout the community?

Ambleton & Ambleridge have sold quickly, which has caused the number of homes under construction simultaneously to be much higher than usual. If residents have specific concerns, they are encouraged to reach out to customercare@qualicocommunities.com and include photos and videos where possible.

Who can we speak to about getting speed bumps installed?

Speed bumps are a City of Calgary responsibility. Your best point of contact regarding a request for installation of speed bumps is **311**. Alternatively, you could contact your local city councilor to request items like this within the community. If speeding is an issue, contact the Calgary Police Service with complaints. The more people complain about speeding in the community, the greater chance of additional police presence.

What is the timeline for the school sites in Ambleton & Ambleridge?

There is no approximate timeline for the completion of the schools themselves, as this will be decided by the City of Calgary and the Province of Alberta. For more information on who to contact for updates, please visit our Important Contacts list.



200, 37 Quarry Park Blvd SE
Calgary, AB T2C 5H9
403-253-3311
admin@ambletonoa.com
www.ambletonoa.com